

GENERAL SERVICES ADMINISTRATION

Federal Acquisition Service
Authorized Federal Supply Schedule Price List

SCHEDULE TITLE: Federal Supply Schedule 738X HUMAN RESOURCES & EQUAL
EMPLOYMENT OPPORTUNITY SERVICES

SERVICE CODE(S): R499

CONTRACT NUMBER: GS-02F-0176R

CONTRACT PERIOD: July 7, 2005 – July 6, 2015

The Resolution Group
4514 Cole Avenue, Suite 1450
Dallas, Texas 75205
(800)290-4483
www.resolutiontraining.org

BUSINESS SIZE: Small, Woman Owned Business

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address GSA Advantage! is: GSAAAdvantage.gov . For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

CUSTOMER INFORMATION**1a. Table of awarded SINS:**

595-25	EEO Services
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1b. Lowest priced model number and lowest unit price:

See attached Pricelist

2. Maximum order: \$1,000,000**3. Minimum order:** \$100**4. Geographic coverage:** Worldwide**5. Point(s) of production:** Not applicable**6. Net Prices:** The prices on the attached pricelist are net prices.**7. Quantity discounts:** None**8. Prompt payment terms:** 1% Net 10 days, 0% Net 30 days

9a. Government purchase cards are accepted at or below the micro-purchase threshold.

9b. Government purchase cards are not accepted above the micro-purchase threshold.

10. Foreign items: None**11a. Time of delivery:** Within required timeframes as established by EEO regulations and/or within the period specified in the ordering agency's performance-based statement of work and the order.**11b. Expedited Delivery:** Call for Expedited Delivery.**11c. Overnight and 2-day delivery:** All items are available for expedited delivery, plus extra charges for overnight and 2-day priority delivery.**11d. Urgent Requirements:** Agencies can contact the Contractor's representative to effect a faster delivery. Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.**12. F.O.B. point(s):** Destination**13a. Ordering address(es):**

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13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.**14. Payment address(es):**

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 Dallas, Texas 75205

15. Warranty provision: The contractor warrants and implies that the services rendered under the contract are merchantable and fit for the particular purpose described in the contract.**16. Export packing charges:** Not applicable.**17. Terms and conditions of Government purchase card acceptance:** Not applicable.**18. Terms and conditions of rental, maintenance, and repair:** Not applicable.**19. Terms and conditions of installation:** Not applicable.**20. Terms and conditions of repair parts:** Not applicable.**20a. Terms and conditions for any other services:** Not applicable.**21. List of service and distribution points:** Not applicable.**22. List of participating dealers:** Not applicable.**23. Preventive maintenance:** Not applicable.**24a. Special attributes such as environmental attributes:** Not applicable.**24b. Section 508 compliance (EIT):** Not applicable.**25. Data Universal Number System (DUNS) number:** 95-7284839**26. Central Contractor Registration (CCR) database:** Yes

ALTERNATIVE DISPUTE RESOLUTION

SIN(s)	SERVICE (e.g. Job Title/Task)	PRICE OFFERED TO GSA (including IFF) 7 hours min
595-25	Mediation*	\$225.00
595-25	Facilitation	\$225.00
595-25	Conciliation	\$225.00
595-25	Third Party Neutral	\$225.00

*Mediation services are available at \$1250 per day per party - minimum of 2 parties

EEO TRAINING AND CONSULTING

Course Title	# of Days	Min. # of Participants	Max # of Participants	GSA Price w/ IFF Per Course
Interest Based Bargaining (using one trainer)	1	5	30	\$2,309
Interest Based Bargaining (using two trainers)	2	5	30	\$6,564
Negotiating Techniques for ADR providers and EEO Managers	1	5	30	\$2,309
Basic Mediation Training for Mediators	3	10	30	\$10,210
Basic Mediation Training for Mediators	5	10	30	\$19,448
Advanced Mediation Training for Mediators	2	10	30	\$10,210
Conflict Resolution Skills (using one trainer)	1	10	30	\$4,862

EEO INVESTIGATIONS, COUNSELING AND FAD PREPARATION

Service	GSA w/ IFF
Individual Case Investigation w/ 1 issue	\$3,347.10
Individual Case - per additional issue	\$211.59
Individual Case Investigation - continuing violation	\$3,808.56
Consolidated Case Investigation - with 1 issue	\$3,607.05
Consolidated Case Investigation - per additional issue	\$211.59
Consolidated Case Investigation - Continuing Violation	\$3,879.09
Additional Copies of Investigation Report	.10/page
EEO counselor (Individual Case only)	\$1,612.09
Preparation of an analysis and recommended FAD - individual case	\$1,385.39
Preparation of an analysis and recommended FAD - Consolidated Case	\$1,637.28

Commercial Job Title	Functional Responsibility	Education and Experience
Mediators:	The Resolution Group Mediators are highly trained and experienced providers who will mediate the full range of personnel disputes including complaints, grievances, allegations of discrimination (sexual, religion, age, etc.), and other personal problems.	Each mediator will have a minimum of 32 hours of formal mediation training, a minimum of a Masters Degree (generally a PhD or J.D. or equivalent), a minimum of eight years of experience (most Mediators have 12 or more years of experience) and will have mediated a minimum of 300 cases with a minimum resolution rate of 80 percent.
Conciliation Providers:	The Resolution Group Conciliation Providers are highly trained and experienced at bringing about quick and lasting conciliations of a full range of personnel disputes including complaints, grievances, allegations of discrimination (sexual, religious, age, etc.) and other personal problems.	Each Conciliation Provider will have a minimum of 24 hours of formal ADR training, a minimum of a Masters Degree (generally a PhD or J.D. or equivalent), eight years of experience (generally more than 10 years of experience) and will have conciliated a minimum of 50 cases with a minimum 85 percent resolution rate.
Facilitators	The Resolution Group Facilitators are highly trained and very experienced at facilitating all types of personnel disputes including complaints, grievances, allegations of discrimination (sexual, religious, age, etc.) and other workplace problems.	Each Facilitator will have a minimum of 24 hours of formal training, a minimum of a Masters Degree (generally a PhD or J.D. or equivalent), 12 years of experience (generally 14 years of experience) and have facilitated a minimum of 100 cases (most have facilitated over 200 cases) with a minimum of an 82 percent resolution rate.
Arbitrators	The Resolution Group provides outstanding Arbitrators, highly trained and very experienced at arbitrating the full range of personnel disputes including complaints, grievances, allegations of discrimination (sexual, religious, age, etc.) and other personal problems.	Each Arbitrator will have a minimum of 32 hours of formal training, a minimum of a PhD or J.D. or equivalent, ten years of experience (generally more than 13 years of experience) and will have arbitrated a minimum of 60 cases (most have arbitrated over 100 cases).
Third Party Neutral	The Resolution Group Conciliation will provide expert Third Party Neutrals to resolve a full range of disputes.	Each Third Party Neutral will have a minimum of 32 hours of formal training, a minimum of a PhD or J.D. or equivalent, seven years of experience (most have more than 10 years experience) and will have served in 20 disputes with a better than 75 percent resolution rate.